

# Vendavo Environment Health Check Service

## OPTIMIZE YOUR ENVIRONMENT FOR HIGH LEVEL PERFORMANCE

B2B enterprise software solutions perform best when your whole infrastructure is tuned, optimized and in top condition. The Vendavo applications are no exception. Examining your entire solution environment, both before you deploy as well as periodically when systems and requirements change, is critical to ensure proper configuration for optimal performance.

Offered and delivered by Vendavo infrastructure experts, Health Checks are designed to identify issues in your environment that might pose a risk to your implementation, upgrade or migration project, or daily operations. Identifying issues such as incorrect JVM heap size setting or incorrect table space size and memory settings in advance will prevent application downtime or response time degradation, remove variables for on-going support, and will make sure your applications can scale to meet growing business needs.

## ANALYZE, IDENTIFY AND REPORT

Leveraging experience gleaned from over a thousand global deployments, the Vendavo Health Check consultants will work with your project team to assess the overall health of your entire infrastructure in order to manage risk and ensure the technical robustness of your Vendavo solution.



**Analyze:** Vendavo experts will analyze the network, the supporting hardware and software platforms, and the physical and logical architecture to ensure everything is optimally configured.

**Identify:** Potential risks related to performance, stability, or system configuration will be identified and recorded.

**Report:** An Environment Health Check Assessment Report will be delivered with a set of specific and actionable recommendations for how to optimally enhance and tune your environment.

## Benefits

- Uncover potential issues in your environment before they happen
- Minimize costly technical issues that might risk daily operation of your applications
- Identify areas of improvement to optimize performance of your Vendavo applications
- Leverage experienced consultants and align your deployment with Vendavo best practices

## Contact Us

To learn more, [vendavo.com](https://vendavo.com) or call us at 1-877-836-3286.

## KEY MILESTONES FOR YOUR ENVIRONMENT HEALTH CHECK

Like most IT systems and applications, the hardware, software, and usage patterns of the Vendavo applications may change over time. Increased data volumes, added features, or recently implemented modules are all conditions that may require changes to the system environment you started with.

### It is recommended to evaluate your environment:

1. Prior to any project go-live
  - New implementation or upgrade
  - Adding new features, functionality, modules, or instances
2. After any significant changes to your environment
  - Change in landscape
  - Change in platform
3. After any significant growth in usage or data volume
  - Adding new regions or business units

Whether you proactively leverage this service annually or just when you experience growth or changes in your environment, the Vendavo Environment Health Check can identify and recommend improvements to your solution to optimize for current circumstances.

## ENVIRONMENT HEATH CHECK SCOPE

This packaged service will conduct a full review of the current configuration details and setup of your entire Vendavo applications environment. Our experts will focus on analyzing four main areas:

1. **Application Analysis:** Review key configuration parameters and processes such as caching, logging, multi-threading, and job scheduling to ensure they are configured for optimized performance.
2. **Server Analysis:** Examine utilization of the hardware configuration including, for example, the CPU(s), memory, and disks in relation to the usage of the Vendavo applications.
3. **Database Analysis:** Analyze key Database parameters like Tablespace, redo logs, and initialization parameters as well as determine conformance to Vendavo recommendations.
4. **Environment Analysis:** Evaluate the overall Vendavo environment including network, physical and logical architecture.

## Health Check Essentials

- 2 weeks long engagement
- Delivered remotely
- Includes Health Check Consultant, DBA, and Infrastructure Engineer
- Requires remote access to IT systems
- Deliverables include a Health Check Assessment Report
- Customer is responsible for implementing the recommendations



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